

# **General Participation Contract**

#### **Personal Responsibility**

I take full responsibility for myself and what I do, including all my behavior towards other persons at the Humaniversity and all my acts during my chosen activity ('program').

#### **Information and History**

I acknowledge that before participating in my program, I am required to inform Humaniversity about my relevant psychiatric, psychological and medical history, any infectious diseases, traumas, drug use, medications and my present health condition.

#### **Personal Privacy and Confidentiality**

I agree that Humaniversity collects, processes and stores my clinical and personal information for the purpose of caring for me as a participant.

This includes information about my health, medical history, personal history and participation during the program. Humaniversity agrees to respect and take all reasonable steps to preserve the privacy and confidentiality of this information. It agrees not to disclose or publish any such information or any records relating to me without my prior approval. It will also make every effort to ensure Humaniversity personnel will respect and preserve my privacy and confidentiality. This provision does not apply if the prevailing law requires or permits the release of any specific information in the public interest. For more details about how your data is processed, please read the <u>Humaniversity Privacy Policy</u>.

#### **Group Privacy and Confidentiality**

I acknowledge that my program may involve participation in group activities and meeting people who are engaged in group therapy. I hereby agree to respect and preserve, during and after my program, the privacy and confidentiality of any information I acquire concerning the identity, name, address, history and behavior of other persons I meet or observe. I agree not to disclose, publish or otherwise exploit any information or any photo, video or reference to such person(s) unless I obtain the prior written approval of Humaniversity and the person(s) concerned.

#### **House Rules**

I acknowledge that it is vital to respect and preserve the safety and well-being of all persons in group activities in which I participate and in Humaniversity activities in general. Accordingly, I agree to comply with the following rules relating to behavior during my Humaniversity program(s):

I will not engage in aggressive behaviour or physical violence towards myself, any other person, or any property or object, at Humaniversity.

I agree not to bring, consume, share, take possession of or deal in, any unprescribed drugs.

I agree to respect the sexual safety of others. I acknowledge and support Humaniversity's policy to encourage the safety of others through the practice of 'safe-sex'.

Smoking and consumption of alcohol shall take place only in designated areas.

#### **By-Laws**

I agree to comply with the Humaniversity By-Laws. Humaniversity keeps the By-Laws on public display and on its website, and agrees to make them available for inspection at any time upon on request.

#### **Property and Copyright**

I agree that all Humaniversity programs (including all names, designs, logos, content, methods, seminars and other communications) are, unless otherwise stated, the property of Humaniversity. I acknowledge that my participation does not confer any right or authority to record, copy, report, promote, reproduce or to teach or train others in any aspect of the programs or any Humaniversity property unless I am specifically authorized in writing by the Humaniversity.

#### **Personal Liability**

Humaniversity acts responsibly for the safety and well-being of all participants. For my part:

I agree to take full responsibility for insurance and other financial arrangements necessary for the medical treatment of any illness or accident or for loss or expense incurred during or after my program or relating to the cancellation or change of my program.

To the extent permitted by law, I hereby release the Humaniversity and its personnel, from any liability for any loss, damage or injury incurred by me or any third party arising from my participation in Humaniversity programs.



I hereby indemnify Humaniversity from any legal action or claim for damages by myself or any third party that might arise from my attendance at Humaniversity or my participation in Humaniversity activities.

## Complaints

In the event I have a complaint about my program or the Humaniversity's services, I understand that I may complain by using the procedure publicly posted on Humaniversity's website ('Complaints Procedure'). I am aware that a copy of the Complaints Procedure is available for my inspection upon request. Decisions reached as a result of the Complaints Procedure can, where appropriate, override the operation of other paragraphs in this contract.

## **Cancellation during the Cooling-off Period**

I understand that:

Under the law, I am entitled to a 'cooling-off' period during which I can cancel this contract without giving any reason and receive a full refund without any deduction.

This cooling off period begins on the date of contract and ends 14 days later, or when I start my program, whichever happens first.

The date of contract is the date I sign my contract, submit my online application form, or pay for my program, whichever happens first.

## **Cancellation after the Cooling-off Period**

If you cancel your contract *after* the cooling-off period and before the start of your program: you will receive a refund less a €50 administration fee *and* any bank charges or other expenses directly relating to the transfer of your refund.

If you have benefited from a special discount price for your program: your refund shall be reduced additionally by 20% of the amount you paid.

If you cancel your contract after the start of your program: no refund will be made.

## **Cancellation due to Program Changes**

Humaniversity reserves the right to alter or cancel the scheduled program of courses or their location at any time. It agrees to give you notice of any such changes at the earliest opportunity. If Humaniversity postpones or cancels a program and you notify Humaniversity that the altered schedule is not acceptable to you, Humaniversity agrees to refund all money you have paid for the program.

# **Cancellation of Individual Sessions**

If you are unable to attend or need to reschedule your individual session, please give us 48 hours notice.

If you miss your session, you will be charged for the full price of the session.

## Procedures

All cancellations must be made in writing.

All refunds will be paid within 14 calendar days of the date of cancellation.

## **Specific Programs**

For some programs, you may be required to sign a Specific Program Contract in addition to this General Participation Contract. In such cases, this General Participation Contract continues to apply. To the extent of any inconsistency between the contracts then the Specific Program Contract shall apply.

## **Applicable Law**

This contract is subject to the laws of The Netherlands and its laws shall always override any variance between this contract and the laws relating to consumer protection.

## Participants under 18

Participants under the age of 18 years must obtain the consent of their parent(s) or guardian(s) and their signature to this contract.

## Photography

Because Humaniversity is both a community and an educational institution, we occasionally take photos during our courses and community events. These photos are used to show life at Humaniversity via paper fliers, newsletter, website and social media. The Humaniversity takes and publishes these photos respectfully and with discretion. Please see the <u>Humaniversity Privacy Policy</u> for more details.

## I give Humaniversity permission to use my photo



Please sign this contract and return it. You will receive a personal copy when you complete your registration.

I, ..... (legal name) am fully conscious of the terms and conditions on both sides of this document, and I agree to comply with this contract.

Date: \_\_\_\_\_

Signature: \_\_\_\_